



[> home](#) [> about](#) [> feedback](#) [> logout](#)

US Patent & Trademark Office

Citation

Special Interest Group on Computer Personnel Research Annual Conference [>archive](#)

Proceedings of the 1999 ACM SIGCPR conference on Computer personnel research [>toc](#)
1999 , New Orleans, Louisiana, United States

Usability testing for a computer skills WBT (Web based training) program

Authors

Kathryn A. Marold
Gwynne Larsen
Ken Shaw
Paul Robertus

Sponsor

SIGCPR : ACM Special Interest Group on Computer Personnel Research

Publisher


ACM Press New York, NY, USA

Pages: 304 - 309 Series-Proceeding-Article
Year of Publication: 1999
ISBN:1-58113-063-5

doi <http://doi.acm.org/10.1145/299513.299724> (Use this link to Bookmark this page)

[> full text](#) [> references](#) [> index terms](#) [> peer to peer](#)

[> Discuss](#) [> Similar](#) [> Review this Article](#)

 [Save to Binder](#)

[> BibTex Format](#)

↑ **FULL TEXT:**  [Access Rules](#)

 **pdf 686 KB**

↑ REFERENCES

Note: OCR errors may be found in this Reference List extracted from the full text article. ACM has opted to expose the complete List rather than only correct and linked references.

- 1 Long Distance Learning. Infoworld September 7, 1998. Website: <http://www.infoworld.com> as of 1/99.
- 2 Usability Testing. Interface Analysis Associates. 1998. Website: <http://www.interfaceanalysis.com./IAA-usability-evaluation/va~el.HT ML>. as of 1/99.

- 3 Berge, Z., and M. Collins. Computer-Mediated Communication and the Online Classroom in Distance Learning~ Hampton Press, Cresskill, NJ, 1995 website: [http:// sunsite.unc.edu/cmc/mag/1995/apr/berge.htm](http://sunsite.unc.edu/cmc/mag/1995/apr/berge.htm), as of 1/99.
- 4 Chasan, G. Trends in Rapid Application Development. Waterfield Technology Group, Inc. Lexington, MA. Website: [http://www.wt~i.com/article trends.htm](http://www.wt~i.com/article_trends.htm) as of 1/99.
- 5 Hall, Brandon. How to Justify Web-based Training. Multimedia and Internet Training Newsletter. 4,11, 1. Nov, 1997.
- 6 Hobbs, John W., Rapid Application Development. 1992. Website: <http://www.chryxus.com/V4NI .htm>, as of 1/99.
- 7 Marold, Kathryn A. From CAI to WBT: the evolution of electronic tutelage. Proceedings of the International Business Schools Computing Association Conference. Denver, CO, July 11, 1998.
- 8 Mawhinney, C., L. Pook, and K. Shaw. Defining and Measuring Computer Literacy. Proceedings of the International Business Schools Computing Association Conference. July, 1993
- 9 Mawhinney, C. et al. The MSCD Experience with Putting Business Courses Online. Proceedings of the International Business Schools Computing Association Conference. Denver, CO, July 10, 1998.
- 10 James Martin, Rapid application development, Macmillan Publishing Co., Inc., Indianapolis, IN, 1991
- 11 Patton, M. Q. Qualitative Evaluation and Research Methods. Sage Publications. Newbury Park, CA., 1990.
- 12 Reinig, J. and J. The. Supporting higher education with the World Wide Web. Journal of Computer Information Systems. 39 (Fall, 1998), 76-83.
- 13 Roger C. Schank, Horses for courses, Communications of the ACM, v.41 n.7, p.23-25, July 1998

↑ INDEX TERMS

Primary Classification:

K. Computing Milieux

↳ K.6 MANAGEMENT OF COMPUTING AND INFORMATION SYSTEMS

↳ K.6.1 Project and People Management

↳ **Subjects:** Training

Additional Classification:

H. Information Systems

↳ H.5 INFORMATION INTERFACES AND PRESENTATION (I.7)

↳ H.5.2 User Interfaces (D.2.2, H.1.2, I.3.6)

↳ **Subjects:** Evaluation/methodology; Training, help, and documentation

K. Computing Milieux

↳ K.3 COMPUTERS AND EDUCATION

↳ K.3.2 Computer and Information Science Education

↳ **Subjects:** Literacy

↳ K.6 MANAGEMENT OF COMPUTING AND INFORMATION SYSTEMS

↳ K.6.2 Installation Management

↳ **Subjects:** Performance and usage measurement

General Terms:

Design, Human Factors, Management, Measurement, Performance, Theory

Keywords:

ATAP, JIT, RAD, WBT, computer literacy, multimedia

↑ **Peer to Peer - Readers of this Article have also read:**

- ◆ Predictive modeling in automotive direct marketing: tools, experiences and open issues
Proceedings of the sixth ACM SIGKDD international conference on Knowledge discovery and data mining
Wendy Gersten , Rüdiger Wirth , Dirk Arndt
- ◆ Computing curricula 2001
Journal of Educational Resources in Computing (JERIC) 1, 3es
CORPORATE The Joint Task Force on Computing Curricula
- ◆ The extended XQL for querying and updating large XML databases
Proceeding of the ACM Symposium on Document Engineering
Raymond K. Wong
- ◆ Geographic Data Processing
ACM Computing Surveys (CSUR) 11, 2
George Nagy , Sharad Wagle
- ◆ The Web and distance learning: what is appropriate and what is not (report of the ITICSE '97 working group on the web and distance learning)
The supplemental proceedings of the conference on Integrating technology into computer science education: working group reports and supplemental proceedings
Pamela B. Lawhead , Elizabeth Alpert , Constance G. Bland , Linda Carswell , Dawn Cizmar , Jean DeWitt , Mihaela Dumitru , Eva R. Fahraeus , Kirk Scott

The ACM Portal is published by the Association for Computing Machinery. Copyright © 2002 ACM, Inc.